



Tri-City Medical Center

Financial Assistance Program Plain Language Summary

Thank you for choosing Tri-City Health Care District for your hospital services. We strive to advance the health and wellness of the community we serve. This information is designed to help our patients understand the financial assistance that is available to eligible patients.

Tri-City Health Care District Financial Assistance Program (Charity Care):

Financial Assistance is available to you if you don't have the resources to pay your hospital expenses and don't qualify for any government programs. Any uninsured patient who indicates an inability to pay will be screened for charity care. Additionally, at the discretion of the Hospital, any insured patient who indicates an inability to pay their liability after their insurance has paid will be screened for charity care. A discount rate is applied automatically at the time of billing to uninsured individuals.

Determination of eligibility for the financial assistance program is made based on review of a completed Financial Assistance Application and supporting documents, including proof of income, assets, and expenses. Generally, patients with family income at or below 400% of the Federal Poverty Level will be eligible for a discount of 100%. We will not charge patients qualified for financial assistance more than the discounted financial assistance amount.

An emergency physician, as defined in Section 127450 of California Health & Safety code Chapter 2.5 of Division 107, who provides emergency medical services in a hospital that provides emergency care, is also required by law to provide discounts to the uninsured patients or patients.

Financial Assistance Program Resources:

To obtain more information, assistance, and a copy of our Financial Assistance Policy and Application, please visit our Tri-City Medical Center website tricitymed.org/patients-visitors/patient-services/billing-insurance-financial-assistance/ or our Emergency Department, Admitting Department, Cashier Office, and any Tri-City Medical Center locations where patient registration occurs. You may also contact our Billing Office at (760) 970-5912 Monday-Friday 8:00am-4:30pm.

Providers Who Do Not Participate in Financial Assistance

This information applies only to your hospital bill and does not include any bills received from physicians, anesthesiologists, laboratory tests, clinical professionals, ambulance companies, etc. that may bill you separately for their services.



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What Languages are the Financial Assistance and Plain Language Summary In?

The Financial Assistance Policy, Financial Assistance Application, and the Plain Language Summary are available in English and Spanish.

Medi-Cal, Medi-Cal Hospital Presumptive Eligibility, and Government Program Eligibility:

You may be eligible to receive benefits from a government sponsored health benefit program. Tri-City Health Care District has staff available to assist you with applying for government assistance to pay your hospital bill. This facility also contracts with a company that may assist you further, if needed. Please contact (760) 940- 7059 or (760) 940-7064 for assistance.

Covered California:

coveredca.com

Covered California is a free service from the state of California that connects California with brand-named health insurance.

Price Estimator for Shoppable Services

tricitymed.patientsimple.com/guest/#/index

The information provided is an estimate of services performed in the hospital and is not a guarantee of final billed charges.

Health Consumer Alliance (HCA)

healthconsumer.org

HCA is an organization to help you understand the billing and payment process. This organization can be contacted online or by phone (877) 734-3258.

Financial Assistance from San Diego County:

211sandiego.org/financial-assistance

2-1-1 San Diego can help you locate financial assistance for energy bill payment, medical expenses, public programs, mortgage consultation, and more. You can reach the program by phone 2-1-1 or online.